

Seay Family Investments, LLC.

PO Box 151355 Austin, Texas 78715 512.782.8982 fax 512.857.0301 Ron@TheSeayGroup.com

Privacy Policy for Personal Information of Rental Applicants and Residents

We are dedicated to protecting the privacy of your personal information, including your Social Security or other governmental identification numbers. We have adopted a privacy policy to help ensure that your information is kept secure. We follow all federal and state laws regarding the protection of your personal information.

How information is collected. You will be furnishing some of your personal information (such as your Social Security or other governmental identification numbers) at the time you apply to rent from us. This information will be on the rental application form or other document that you provide to us or to an apartment locator service, either on paper or electronically.

How and when information is used. We may use this information in the process of verifying statements made on your rental application, such as your rental, credit and employment history. We may use the information when reviewing any lease renewal. We may also use it to assist us in obtaining payment from you for any money you may owe us in the future.

How the information is protected and who has access. In our company, only authorized persons have access to your Social Security or other governmental identification number. We keep all documents containing this information in a secure area, accessible only by authorized persons. We limit access to electronic versions of the information to authorized persons only.

How the information is disposed of. After we no longer need your Social Security or other governmental identification numbers, we will store or destroy the information in a manner that ensures that no unauthorized person will have access to it. Our disposal method may include physical destruction or obliteration of paper documents or electronic files containing such information.

Outside Locator and Leasing Agent services. If you found us through a locator service or leasing agent, please be aware that these services are independent contractors and are not our employees—even though they may initially process rental applications and/or fill out lease forms. For your protection, you should require these services you use to furnish you their privacy policies, as well.

Information Sharing and Disclosure. We do not rent, sell, or share personal information about you with other people or non-affiliated companies except to provide products or services you've requested, when we have your permission, or under the following circumstances:

We also respond to subpoenas, court orders, or legal processes, or to establish or exercise our legal rights or defend against legal claims. We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, or as otherwise required by law.

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We will transfer information about you if we or our products or services are acquired by or merged with another company. In this event, we would notify you before information is transferred and becomes subject to a different privacy policy.

We do not knowingly collect, use, disclose or sell information from minors under 16 years of age.

OPT – Out Policy

By providing your phone number, you agree to receive text messages from our company regarding updates, offers, and promotions. Reply STOP to opt-out anytime. Message and data rates may apply. For more information, please read our privacy policy and terms of service. "



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Mobile Terms of Service for Rental Applicants and Residents

- 1. Our company uses text messages to communicate with rental applicants and residents about their housing.
- 2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
- 3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at manager @ seaypm.com.
- 4. Carriers are not liable for delayed or undelivered messages
- 5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive 1 to 5 messages per month depending upon your particular housing need. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
- 6. If you have any questions regarding privacy, please read our privacy policy in the section above.

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